

# SECTION 2: Across sectors: how do UK regulators involve consumers, hear their views and take their interests into account?

To understand how sectors are regulated and how regulators take consumers' interests into account in regulatory decisions, we have broken the process down into key questions that can be asked of each sector. The level of competition in a sector and the role of a regulator shape regulators' approaches to consumer engagement. This is a simple snapshot that highlights examples across different sectors.

