UKRN23 survey results 26/04/2023

excellence through collaboration

uk rn



- The Henry Wellcome Auditorium in London was the auspicious venue chosen to mark the return of our members conference on 26th April 2023.
- Signalling our ongoing commitment to deliver excellence through collaboration, we welcomed our members and key stakeholders to join focussed discussions on; Growth, Climate, Consumers and Resilience.
- You can read our post event news story <u>HERE</u>
- During the event our delegates took part in live surveys and following the event we sent an additional survey to delegate attendees.
- The next few slides are our learnings from these surveys.

During the Event

We used an online interactive tool to engage with delegates during the event, via a mixture of Q&A and Survey Polls.

The following slides are a summary of what our delegates told us.





• 51% of delegates (50 out of 98) engaged via the live interactive tool



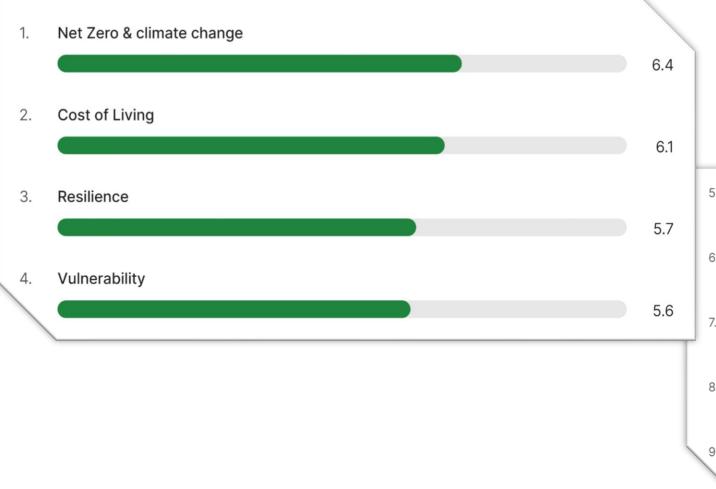
Engaged participants

50 out of **98** Slido participants engaged with polls or Q&A.



| Participants asking in Q&A | 20 |
|---------------------------------------|-----|
| Participants up or down voting in Q&A | 14 |
| Participants voting in polls | 43 |
| Engaged participants score (i) | 51% |





We asked delegates to prioritise a list of 9 focus areas that will appear in the UKRN 2024 business plan.

29 votes / 29 participants





We asked: how can UKRN best support member regulators in delivering growth through regulation? 22 responses / 20 participants

The responses will used to inform our 2024 business plan.





We asked: how can customer interests, particularly those of low income and vulnerable households, be prioritised in the transition to net zero?

14 responses / 14 participants

The responses will be used to inform our 2024 business plan.



Post Event Survey

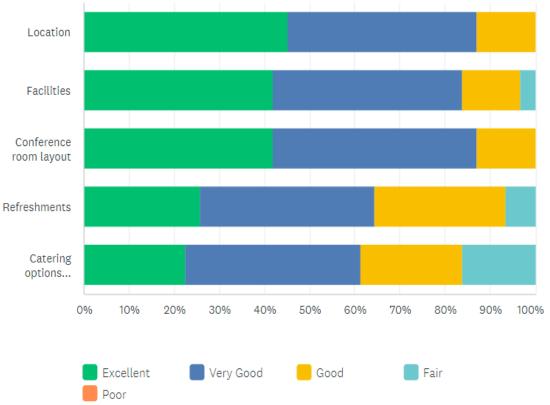
The next slides highlight our learnings and delegate feedback regarding event planning and logistics.





Logistics & Planning

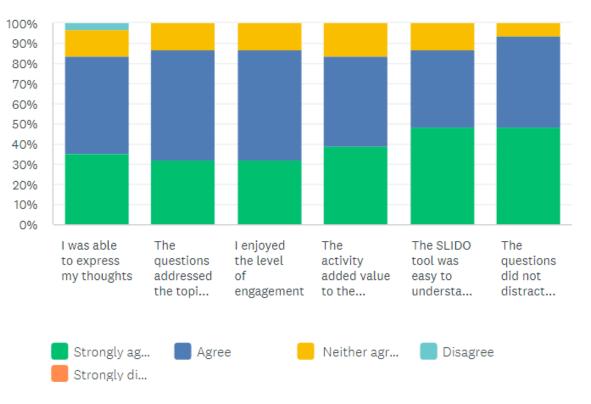
- 97% of delegates told us the pre-event information was timely received and the delegate welcome pack contained all the necessary information.
- The Henry Wellcome Auditorium was rated as **EXCELLENT** or **VERY GOOD** by the majority of our delegates for; location, facilities, layout, refreshments and catering





Content & Engagement

- 87% of delegates thought that the event was EXCELLENT / VERY GOOD use of their time.
- The interactive engagement during our event was well received, with over **80%** of positive delegate feedback, although a small proportion (12.5%) were neutral in their feedback, which we will further review and consider where change might be needed.
- **93%** of delegate responses were positive that the Q&A sessions were balanced and allowed appropriate time audience participation.





Themes

- 97% of delegates considered the content themes (growth/climate/consumer/resilience) to be current and relevant.
- When asked to rank the themes in order of priority, the delegates response was;
 - 1. Consumer
 - 2. Climate
 - 3. Resilience
 - 4. Growth



Future Events, our delegates asked for more of;

- Expert panel debates 74%
- Member regulator networking opportunities 65%
- Guest speakers 61%
- Member presentations **58%**
- Speaker Q&A 52%

(results listed are where more than 50% support was indicated)